This is meant to be a helpful list of links, not a replacement for attending orientation. This is simply the most commonly asked for information in one handy location. Please contact your departmental hiring representative for more detailed help and instructions.

Q: Is there once single location where I can check my Engineering Email, manage my account, and find helpful information?


**Some Common Questions and Answers That Can Be Found in Our Knowledge Base**

Q: What is my College of Engineering Account (COE)?

A: It is how you access your engineering email, sign onto engineering computers, get access to software and help. It is different from your UCSB net ID, which is at the campus level. http://engineering.ucsb.edu/eci/kb/index.php?action=artikel&cat=15&id=6&artlang=en

Q: What should I set as my incoming and outgoing mail server in my email client configuration?


Q: There is no email on my Engineering account / Forwarding Mail.


Q: I am off-campus or on wifi, how can I use computer resources that are restricted to campus IPs.


*More information is in our Knowledge Base. Take a look, you will be glad that you did.*

**Non Engineering Sites I Should Know About**

UCSB Interactive Map (Where am I and How do I get where I need to go?): http://mapdev.geog.ucsb.edu/ Static Map: http://www.aw.id.ucsb.edu/maps/

Collaborate Box (I need more space to store files?) http://www.collaborate.ucsb.edu/services/box

UCSB's Lynda.com subscription (where can I get training?) http://www.hr.ucsb.edu/training/lynda

Human Resources at the campus level: http://www.hr.ucsb.edu/training/new-employee-orientation

Transportation and Parking Services (where I can park and how much?): http://www.tps.ucsb.edu/

UCSB Identity (activate your UCSB net ID and find people): http://www.identity.ucsb.edu/

Checklists for New Employees: http://www.hr.ucsb.edu/new-employees/new-employee-checklist

Be sure to talk to your hiring department and HR representative, fill out your paperwork, go to training, activate your ucsb net id, and get your ID card.